Campus Wi-Fi service

QuickGuide for iOS, iPadOS

ver. 2026-09-29

STEP 0 Introduction

- We recommend using the setup assistant app to connect to the campus Wi-Fi.
- Installing and setting up the app requires an external internet connection rather than the campus Wi-Fi.

STEP 1 Confirme your account

- New undergraduate and graduate students (April enrollment: April 1 – April 30; October enrollment: October 1 – October 31) should confirm your Sub-ID and its Password on the Confirmation page of Tohokudai ID.

* How to access the page can be found in the materials you have received at the time of admission.

- Credited auditors and auditing students, etc.
  Check your Sub-ID and its Password in the Tohokudai ID notification letter that has been sent to you from the university.

- Current students and new students of neither April enrollment nor October enrollement
  Check your Sub-ID and its Password via the Tohoku University website (https://www.tohoku.ac.jp/en/) by clicking on 'Current students', then on 'Tohoku University Single Sign-On' (you will have to log in), and 'auth', and on the "ID Management System User Web Portal" option. You can now select Edit Profile to confirm your settings. (You can change this page's language to English)

* In case you forget your Tohokudai ID or password, contact the academic affairs section with your faculty or graduate school.

STEP 2 Install the setup assistant app (geteduroam)

Access the download site (https://www.geteduroam.app/), and install the app "geteduroam" from App Store.

geteduroam

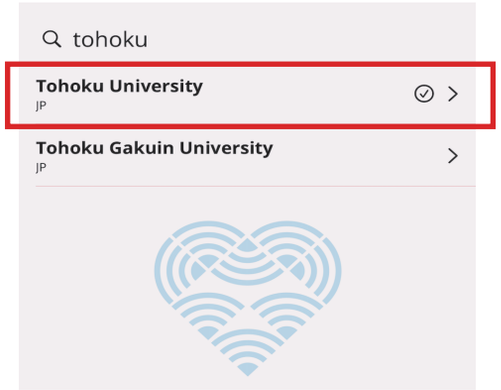
NORDUnet, DeiC, SURF, GÉANT, govroam NL and IAS. Co-funded by the European Union

GET IT ON Google Play | Download on the App Store | Windows GitHub Intel/AMD ARM | Linux

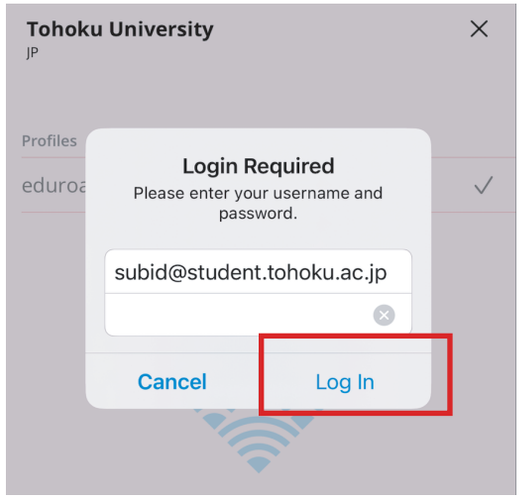
Please turn over

STEP 3 Connect to eduroam - iOS

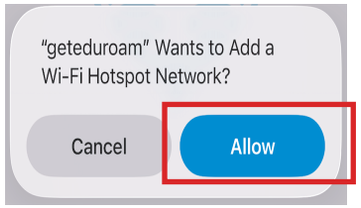
(1) Launch geteduroam and search for “tohoku.”
Then select “Tohoku University” from the items.



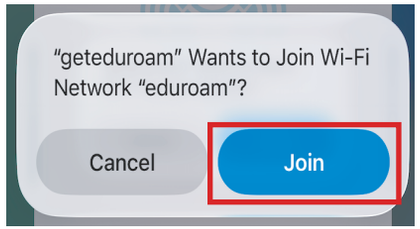
(2) Enter “Sub-ID@student.tohoku.ac.jp” and “Sub-ID Password,”
and click "Log in."



(3) Click "Allow" to save the settings.



(4) Click "Join" to establish the connection.



(5) You will be connected automatically.

On iOS, there is no connection message.

A message will only be displayed if an error occurs.

For inquiries on this leaflet:

Center for Data-driven Science and Artificial Intelligence
M507, 5th Floor, Multimedia Education and Research Complex
(Kawauchi Kita Campus)

Inquiries: https://www.cds.tohoku.ac.jp/contact.html
Online guide: https://www.dc.tohoku.ac.jp/

User support is provided by Tohoku University Co-op

Hours: Weekdays 11:00–18:00 (11:00–17:00 in Aug–Sep and Feb–Mar;
excluding Obon and Year-end/New Year holidays)
Location: Student Life Support Center (Inside the Kawauchi Kita Campus Welfare
Facilities Co-op Shop & Bookstore)
Phone: 022-212-9057
Email: m365_help@grp.tohoku.ac.jp